

PARTNERING



"A process based on trust and an open, honest attitude in which all participants in a project recognize both common and individual objectives, and work to achieve those objectives through improved communication and cooperation."



- Be Open, Honest, and Candid
- Be Courteous; Don't Interrupt When Another Person is Talking
- Be a "Good Listener"
- Try to Bring Out the "Creative and Collective Wisdom" of the Group

- Avoid Side Conversations
- Expect Disagreement
- Attack Issues, Not People
- Do Not Criticize Others for Their Ideas When Brainstorming

- Be Brief and Concise When Speaking
- Hold Your Comments to Less Than 2 Minutes When Talking
- Be Willing to Compromise
- Look for "Win-Win" Situations

- Everyone Should Participate
- No One Should Monopolize
- Focus on:
 - What is "WRONG" not who is "WRONG"
 - What is "RIGHT" not who is "RIGHT"



KEYS TO GOOD "TEAM" DECISION-MAKING

- Respect for Each Others
 Differences
- Look For "Win-Win" Situations
- When expressed respectfully, conflict can yield better solutions



BARRIERS TO GOOD TEAM DECISION-MAKING

- The Need to Always Be Right
- Unwillingness To Compromise
- When you are talking you are only saying what you already know. Listen and you may learn something





- Reaching a Conclusion that all Members can live with
- Won't be exactly what anyone wants
- Consensus Building will be used for substantive recommendations
- Team may be polled on occasion to gauge their stance on issues

